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1. OBJECTIVE AND SCOPE

The objective of this guideline is to define the personal and professional competences of the personnel assigned by the Halal Product/Service Certification Bodies (HCAB) for the halal certification processes (e.g., determining audit time, conducting audits, taking decisions etc.).

This guideline- crafted pursuant to the relevant articles of OIC/SMIIC 2:2019, covers the competence requirements for the personnel of the HCABs requesting halal accreditation from HAK and includes the procedures and principles regarding the criteria for evaluating these requirements.

2. TERMS DESCRIPTIONS AND DEFINITIONS

Halal Conformity Assessment Body (HCAB): Body that performs halal conformity assessment activities according to the national and internationally accepted technical criteria.

Halal Competent Authority: Institutions conducting the functions of supervision, regulation, research, development, and other administrative activities related to halal, pursuant to OIC/SMIIC standards and the principles defined within the context of these standards, in its resident country.

Turkish Presidency of Religious Affairs, Halal Accreditation Agency (HAK), Turkish Accreditation Agency (TÜRKAK), Turkish Standardization Institution (TSE), Council of Higher Education (YÖK) affiliated faculties, research centres and institutions conducting academic research on halal issues or foreign higher education institutions recognized by YÖK are covered within the scope of “Halal Competent Authority” in Turkey.

Legal institutions conducting the functions of supervision, regulation, research, development, and other administrative activities related to halal are covered within the scope of “Halal Competent Authority” in other countries. HAK evaluates the competence of such institutions in this manner, in collaboration with the relevant authorities outside of Turkey.


Islamic Affairs Expert: A Muslim with profound and comprehensive knowledge and competence of Islamic rules in the subject of halal and non-halal whose competency has been approved by the halal competent authority and who is appointed by HCAB.

Certification Body for Persons (CBP): A body that audits and certifies the competency of persons who undertake different tasks in Halal Conformity Assessment Bodies or in the halal field according to a certain scheme.

Certification Contract/Agreement: A legally binding agreement between HCAB and the third party, in which both sides declare to comply with the rights and obligations, during the halal certification process and certification cycle.

Third Party: The party that is certified by the HCAB.

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Higher Education: The general name for the education programs covering associate, undergraduate, graduate, and higher levels.

3. NORMATIVE REFERENCES

OIC/SMIIC Halal Standard Series

ISO 19011 Guidelines for Auditing Management Systems

ISO 22000 Food safety management systems — Requirements for any organization in the food chain

ISO 22716 Cosmetics — Good Manufacturing Practices (GMP) — Guidelines on Good Manufacturing Practices

4. IMPLEMENTATION

Pursuant to OIC/SMIIC 2: 2019 Standard, personnel assigned by HCABs can involve in the following positions & processes:

- Certification Agreement/Contract Review
- Audit Time Determination and Selection of Audit Team
- Technical Auditor
- Technical Expert
- Islamic Affairs Expert
- Audit Report Review and Halal Certification Decision

4.1. General Requirements


Education, experience, and technical skills needed to conduct abovementioned processes can vary. However, the HCAB shall ensure that all its personnel involving in different processes meet the following minimum requirements:

- HCAB shall employ, or have access to, a sufficient number of competent personnel to conduct the halal certification activities efficiently.
- HCAB shall employ auditors as full-time or contract basis.
- HCAB shall be responsible for the performance of all its personnel.
- HCAB shall have documented procedures for defining the minimum competence criteria of its personnel involving in different stages of halal certification.

Annex-C of the OIC/SMIIC 2:2019 shall constitute the basis for the definition and classification of both the functions of halal certification and the competence criteria required for each of these functions.

HCABs' procedures to be crafted within this context are expected to include/provide the following:

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- Defining the tasks, authorities, and responsibilities of the personnel for the processes they involve in,
 - Defining procedures and principles for selection and assignment of the personnel,
 - Enabling the personnel to have access to HCAB’s up-to-date halal certification documents,
 - Enabling personnel to understand and implement the rules and requirements of HCAB’s certification scheme,
 - Identifying the training needs of personnel and providing access to specific trainings (if necessary),
 - Monitoring the competence and performance of the personnel periodically.
- HCAB shall consider the frequency of the personnel usage and the level of risk linked to their activities while monitoring the competence and performance of all its personnel periodically.

For monitoring the competence and performance of the personnel, HCAB shall utilise a combination of different techniques such as on-site evaluation, review of audit reports and feedback from the third parties.


- HCAB shall maintain the records on the competence, education, and on-site experience of all its personnel (full or part time or outsourced) assigned for different functions and make these records accessible when requested by HAK.
- HCAB shall ensure all its personnel, involved in the halal certification, to provide written commitment for the following:
 - to comply with the rules defined by the HCAB, including those related to confidentiality and independence from commercial interest.
 - to declare any prior and/or present association on their own part, or on the part of their employer, with a designer, producer, or supplier of products to the halal audit or certification of which they are to be assigned.

4.2. Personnel Responsible for the Review of Certification Contract/Agreement

The competence criteria for the personnel carrying out certification contract/agreement review with the third party is defined as follows. However, it is not obligatory for a HCAB to specifically employ a 'contract/agreement review personnel'. A technical auditor/expert with the minimum competences listed in this specific article may be assigned for this task.

4.2.1. Education

The personnel carrying out contract review shall have the knowledge corresponding to at least secondary education.

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4.2.2. Trainings

Training requirement for HCAB's personnel carrying out contract/agreement review are summarized in the Annex Table.

4.2.3. Audit Experience

It is not mandatory for personnel carrying out contract/agreement review to have or to maintain audit experience, yet it is necessary for these persons to complete a training in audit processes based on the guidance given in ISO 19011.

4.2.4. Other Competences

HCAB's personnel shall demonstrate the ability to apply knowledge and skills for actual cases. The abilities for personnel carrying out contract/agreement review are defined as follows:

- Classification of product/product groups after which halal accreditation is sought,
- Determination of audit time,
- Knowledge of HCAB's policies and procedures related to contract/agreement review.

4.3. Personnel Responsible for Audit Time Determination and Audit Team Selection

HCAB's personnel involved in the audit time determination and audit team selection shall have the same competences with the personnel carrying out contract/agreement review.

As an additional skill to those involved in contract/agreement review, these personnel shall also have the ability to detect and implement the necessary qualifications of auditors regarding the product/product groups subject to halal certification.

HCAB shall appoint an audit team, consisting of at least two (2) personnel: one of them shall be technical auditor who has lead auditor qualification and authorization, and the other person shall be an Islamic affairs expert. It is mandatory for the HCABs that Islamic Affairs Experts are present during the stage-1 and stage-2 audits.

It is necessary for the appointed audit team to possess overall knowledge on the products/product categories (Annex-A of OIC/SMIIC 2:2019) to be audited.


4.4. Technical Auditor

Technical auditors shall have a general knowledge on Islamic rules applicable to products/product categories to be audited.

4.4.1. Education

Technical auditors:

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- shall have the knowledge, the higher or corresponding to a post-secondary education that includes courses in the related products/product categories **or**
- shall have at least five (5) years of experience in laboratory/inspection/product certification/management system establishment and/or operation applicable to product categories to be audited. Conditions for the mentioned five (5) years of experience corresponding to each field are demonstrated in Personnel Competence and Certification Criteria Form (AKR-Fo-006).

4.4.2. Trainings

Training requirement for technical auditors are summarized in the Annex Table.

4.4.3. Work Experience

At least 4 years of work experience, 2 of which shall be in the requested technical field/sector/industry groups for auditing, is obligatory for the technical auditor.

4.4.4. Audit Experience

Within last three (3) years, the following are obligatory for technical auditors:

- to perform at least ten (10) man/days of certification audits (like Food Safety Management Systems or product certification) in at least three (3) firm/organization/department/process as a third-party auditor or under the leadership of a qualified auditor acting as a third party or as second party auditor.

4.4.5. Other Competences


Technical auditors shall demonstrate the ability to apply knowledge and skills in the following areas:

- To apply audit principles, procedures, and techniques in different situations thus, to conduct the audit effectively and systematically,
- To determine the scope of audit and apply audit criteria based on their knowledge on product and management system certification and other relevant documents,
- To gain a sufficient understanding of the third party's operational structure,
- To have a general level of knowledge regarding the legal requirements applicable to the third party.

Additionally, technical auditors shall demonstrate the ability to apply terminology, knowledge and skills related to product categories subjected to halal certification (Annex-A of OIC/SMIIC 2:2019) in following areas:

- Products, processes, and practices
- Product and service standards
- Relevant halal requirements

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- Relevant management system requirements if applicable

4.5. Technical Expert

The following competences are necessary for the personnel providing technical expertise in the audit team:

4.5.1. Education

Technical experts:

- shall have the knowledge, the higher or corresponding to a post-secondary education that includes courses in the related products/product categories **or**
- shall have at least five (5) years of experience in laboratory/inspection/product certification/management system establishment and/or operation applicable to product categories to be audited. Conditions for the mentioned five (5) years of experience corresponding to each field are demonstrated in Personnel Competence and Certification Criteria Form (AKR-Fo-006).

4.5.2. Work Experience

Technical experts shall have at least four (4) years of work experience in their technical area/product categories/industries.

4.5.3. Other Competences

Technical experts shall demonstrate the ability to provide expertise in their technical area/product categories/industries.

4.5.4. Trainings

Training requirement for technical experts are summarized in the Annex Table.

4.6. Islamic Affairs Expert


Islamic affairs experts, involving in halal certification audits or decision-making, shall be Muslim personnel with profound and comprehensive knowledge in halal and non-halal issues.

4.6.1. Education

It is required that Islamic affairs experts:

- hold at least post-secondary degree in the Islamic rules **or**
- have the knowledge corresponding to at least post-secondary education in the Islamic rules. The mentioned knowledge can be achieved by conducting managerial /academic/scientific works related to 'halal' issues and/or taking part in halal certification processes such as auditor/decision maker/consultant.

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4.6.2. Work Experience

For being Islamic affairs expert, at least two (2) years of work experience in the Islamic work area is required.

The abovementioned “Islamic work area” covers managerial/academic/scientific works related with “Halal” issues along with actual involvement in halal certification processes too.

4.6.3. Work Experience

Training requirements for Islamic affairs experts are summarized in the Annex Table.

4.7. Review of the Audit Reports & Halal Certification Decision

HCAB shall have a mechanism consisting minimum of three (3) persons, at least one to be employed by the HCAB as full-time staff and at least one of whom is an Islamic affairs expert.

Halal certification decisions shall be taken unanimously, not by majority of votes.

The competence criteria for the personnel reviewing the audit report and granting halal certification are defined as follows:

4.7.1. Education and Trainings

It is required that at least one (1) member of the decision-making mechanism:


- shall complete the trainings as summarized in the Annex Table
- shall have the knowledge, the higher or corresponding to a post-secondary education that includes courses in the related products/product categories **or** have at least three (3) years of experience in laboratory/inspection/product or management system certification applicable to the categories to be certified.

4.7.2. Other Competences

Decision makers shall have and demonstrate the ability to apply the knowledge and skills for on-site cases in the following areas:

- current principles of OIC/SMIIC for halal certification (halal food and halal slaughter in particular),
- Islamic rules related to halal certification,
- current principles and understanding of relevant management systems,
- identification and assessment of risks for halal requirements,
- corrections and corrective actions to be taken with regards to halal matters and assessment and review of the effectiveness of corrective actions,
- laws and regulations relevant to the halal product/service/process,


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- evaluation and review of an audit report in terms of accuracy and entirety.

Document History


Page Number	Revision Number	Revision Reason
1 and 2	01	Some definitions have been altered, and the definitions of "Certification Body for Persons", "Third Party" and "Higher Education" have been added.
General	01	The training and experience criteria of the competency requirements of the personnel of HCAB who will review the certification contracts with the third party, the personnel who determine the audit time and select the audit team, the technical auditors, technical experts, and Islamic affairs experts are further detailed.
General	01	The expression of "Client", which is used for the party to which HCAB provides halal certification services, has been changed as "third party".
General	01	Reference is made to the HAK document regarding the detailed rules regarding the schemes of the Certification Bodies for Persons to be accredited according to OIC/SMIIC criteria.
General	02	The term 'Certification Contract' is altered as 'Certification Contract/Agreement' throughout the document.
General	02	Training requirements are summarized in detail in a table for all HCAB personnel.
04	02	The mandatory attendance of the Islamic Affairs Experts to stage-1 audits is clearly regulated.

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HCAB Personnel	Mandatory Training Requirements	Institutions From which Trainings can be Obtained	Additional Remarks
Personnel Responsible for the Review of Certification Contract/Agreement	1. OIC/SMIIC Halal Standards and Guidelines 1.a) OIC/SMIIC 2 foundation training 1.b) Basic training in OIC/SMIIC Standards for the areas covered by the contract/agreement. <ul style="list-style-type: none"> • For food industry/slaughtering activities: OIC/SMIIC 1 OIC/SMIIC 6 OIC/SMIIC 22 OIC/SMIIC 24 • OIC/SMIIC 4 for cosmetics industry • For tourism industry: OIC/SMIIC 1 OIC/SMIIC 4 OIC/SMIIC 6 OIC/SMIIC 9 • OIC/SMIIC 17 for transportation/warehousing/retail industry 	<p>Foundation training on OIC/SMIIC 2 Standard will be accepted only if they are organized by (1) HAK (2) SMIIC itself or (3) personnel certification bodies accredited by HAK according to OIC/SMIIC 34 Standard, for certification purposes.</p> <p>HCABs located in one of the SMIIC member countries can also receive the foundation training on OIC/SMIIC 2 from a national competent authority in the fields of standardization, accreditation, or metrology.</p> <p>Regarding other OIC/SMIIC Standards apart from OIC/SMIIC 2, in-house trainings of the HCABs will be accepted only if: (1) The trainer of the HCAB have received formal training regarding the related OIC/SMIIC standard either from HAK or SMIIC itself and also (2) the HCAB shall keep detailed records of the trainer, participants, and training materials.</p>	<p>When deemed necessary, HAK may request training materials and records from the HCAB related to the training, during accreditation assessments.</p> <p>The adequacy and suitability of the in-house training programs on OIC/SMIIC Standards other than OIC/SMIIC 2 can be basically confirmed through two methods: (1) evaluations conducted by the HAK Assessment Team, during the accreditation assessments of the relevant HCAB, and (2) through certification activities conducted by personnel certification bodies accredited by HAK according to OIC/SMIIC 34.</p>

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	<p>2. Basic training on audit techniques based on ISO 19011 or any other national/international standard prepared for the same purpose.</p> <p>3. If the certification area covered by the contract/agreement is related to food industry/slaughtering, basic training on Food Safety Management System standards: ISO 22000, FSSC, etc.</p> <p>4. If the certification area covered by the contract/agreement is related to cosmetics, basic training on Good Manufacturing Practices standards: ISO 22716, etc.</p>		
Personnel Responsible for Audit Time Determination and Audit Team Selection	<p>1. OIC/SMIIC Halal Standards and Guidelines</p> <p>1.a) OIC/SMIIC 2 foundation training</p> <p>1.b) Basic training in OIC/SMIIC Standards for the areas covered by the certification audit.</p> <ul style="list-style-type: none"> • For food industry/slaughtering activities: OIC/SMIIC 1 OIC/SMIIC 6 OIC/SMIIC 22 	<p>Foundation training on OIC/SMIIC 2 Standard will be accepted only if they are organized by (1) HAK (2) SMIIC itself or (3) personnel certification bodies accredited by HAK according to OIC/SMIIC 34 Standard, for certification purposes.</p> <p>HCABs located in one of the SMIIC member countries can also receive the foundation training on OIC/SMIIC 2 from a national</p>	<p>When deemed necessary, HAK may request training materials and records from the HCAB related to the training, during accreditation assessments.</p> <p>The adequacy and suitability of the in-house training programs on OIC/SMIIC Standards other than OIC/SMIIC 2 can be basically confirmed through two methods:</p>

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	<p>OIC/SMIIC 24</p> <ul style="list-style-type: none"> • OIC/SMIIC 4 for cosmetics industry • For tourism industry: OIC/SMIIC 1 OIC/SMIIC 4 OIC/SMIIC 6 OIC/SMIIC 9 • OIC/SMIIC 17 for transportation/warehousing/retail industry <p>2. Basic training on audit techniques based on ISO 19011 or any other national/international standard prepared for the same purpose.</p> <p>3. If the certification area is related to food industry/slaughtering, basic training on Food Safety Management System standards: ISO 22000, FSSC, etc.</p> <p>4. If the certification area is related to cosmetics, basic training on Good Manufacturing Practices standards: ISO 22716, etc.</p>	<p>competent authority in the fields of standardization, accreditation, or metrology.</p> <p>Regarding other OIC/SMIIC Standards apart from OIC/SMIIC 2, in-house trainings of the HCABs will be accepted only if: (1) The trainer of the HCAB have received formal training regarding the related OIC/SMIIC standard either from HAK or SMIIC itself and also (2) the HCAB shall keep detailed records of the trainer, participants, and training materials.</p>	<p>(1) evaluations conducted by the HAK Assessment Team, during the accreditation assessments of the relevant HCAB, and (2) through certification activities conducted by personnel certification bodies accredited by HAK according to OIC/SMIIC 34.</p>
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Auditors	<p>1. OIC/SMIIC Halal Standards and Guidelines</p> <p>1.a) OIC/SMIIC 2 foundation training</p> <p>1.b) Basic training in OIC/SMIIC Standards for the areas covered by the certification audit.</p> <ul style="list-style-type: none"> • For those who will be appointed as auditors in the food industry/slaughtering activities: OIC/SMIIC 1 OIC/SMIIC 6 OIC/SMIIC 22 OIC/SMIIC 24 • OIC/SMIIC 4 for those to be appointed as auditors in cosmetics industry • For those who will be appointed as auditors in the tourism industry: OIC/SMIIC 1 OIC/SMIIC 4 OIC/SMIIC 6 OIC/SMIIC 9 • OIC/SMIIC 17 for those who will be appointed as auditors in transportation/warehousing/retail industry 	<p>Foundation training on OIC/SMIIC 2 Standard will be accepted only if they are organized by (1) HAK (2) SMIIC itself or (3) personnel certification bodies accredited by HAK according to OIC/SMIIC 34 Standard, for certification purposes.</p> <p>HCABs located in one of the SMIIC member countries can also receive the foundation training on OIC/SMIIC 2 from a national competent authority in the fields of standardization, accreditation, or metrology.</p> <p>Regarding other OIC/SMIIC Standards apart from OIC/SMIIC 2, in-house trainings of the HCABs will be accepted only if: (1) The trainer of the HCAB have received formal training regarding the related OIC/SMIIC standard either from HAK or SMIIC itself and also (2) the HCAB shall keep detailed records of the trainer, participants, and training materials.</p>	<p>When deemed necessary, HAK may request training materials and records from the HCAB related to the training, during accreditation assessments.</p> <p>The adequacy and suitability of the in-house training programs on OIC/SMIIC Standards other than OIC/SMIIC 2 can be basically confirmed through two methods: (1) evaluations conducted by the HAK Assessment Team, during the accreditation assessments of the relevant HCAB, and (2) through certification activities conducted by personnel certification bodies accredited by HAK according to OIC/SMIIC 34.</p>
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	<p>2. Basic training on audit techniques based on ISO 19011 or any other national/international standard prepared for the same purpose.</p> <p>3. If the certification area is related to food industry/slaughtering, basic training on Food Safety Management System standards: ISO 22000, FSSC, etc.</p> <p>4. If the certification area is related to cosmetics, basic training on Good Manufacturing Practices standards: ISO 22716, etc.</p> <p>5. National legislation related to the areas covered by the certification audit: food, cosmetics etc.</p>		
Technical Experts	<p>1. OIC/SMIIC Halal Standards and Guidelines</p> <p>1.a) Basic training in OIC/SMIIC Standards for the areas for which expertise will be provided.</p>	Regarding other OIC/SMIIC Standards apart from OIC/SMIIC 2, in-house trainings of the HCABs will be accepted only if: (1) The trainer of the HCAB have received formal training regarding the related OIC/SMIIC standard either from HAK or SMIIC itself and also (2) the HCAB shall keep detailed	<p>When deemed necessary, HAK may request training materials and records from the HCAB related to the training, during accreditation assessments.</p> <p>The adequacy and suitability of the in-house training programs on</p>

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	<ul style="list-style-type: none"> • For those who will be appointed as experts in the food industry/slaughtering activities: OIC/SMIIC 1 OIC/SMIIC 6 OIC/SMIIC 22 OIC/SMIIC 24 • OIC/SMIIC 4 for those to be appointed as experts in cosmetics industry • For those who will be appointed as experts in the tourism industry: OIC/SMIIC 1 OIC/SMIIC 4 OIC/SMIIC 6 OIC/SMIIC 9 • OIC/SMIIC 17 for those who will be appointed as experts in transportation/warehousing/retail industry <p>2.If the expertise area is related to food industry/slaughtering, basic training on Food Safety Management System standards: ISO 22000, FSSC, etc.</p>	<p>records of the trainer, participants, and training materials.</p>	<p>OIC/SMIIC Standards can be basically confirmed through two methods: (1) evaluations conducted by the HAK Assessment Team, during the accreditation assessments of the relevant HCAB, and (2) through certification activities conducted by personnel certification bodies accredited by HAK according to OIC/SMIIC 34.</p>
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	<p>3.If the expertise area is related to cosmetics, basic training on Good Manufacturing Practices standards: ISO 22716, etc.</p> <p>4. National legislation related to the areas for which expertise will be provided: food, cosmetics etc.</p>		
Islamic Affairs Experts	<p>1. OIC/SMIIC Halal Standards and Guidelines</p> <p>1.a) Basic training in OIC/SMIIC Standards for the areas covered by the certification audit.</p> <ul style="list-style-type: none"> For those who will be appointed as Islamic Affairs Experts in the food industry/slaughtering activities: OIC/SMIIC 1 OIC/SMIIC 6 OIC/SMIIC 22 OIC/SMIIC 24 OIC/SMIIC 4 for those to be appointed as Islamic Affairs Experts in cosmetics industry 	<p>Regarding other OIC/SMIIC Standards apart from OIC/SMIIC 2, in-house trainings of the HCABs will be accepted only if: (1) The trainer of the HCAB have received formal training regarding the related OIC/SMIIC standard either from HAK or SMIIC itself and also (2) the HCAB shall keep detailed records of the trainer, participants, and training materials.</p>	<p>When deemed necessary, HAK may request training materials and records from the HCAB related to the training, during accreditation assessments.</p> <p>The adequacy and suitability of the in-house training programs on OIC/SMIIC Standards can be basically confirmed through two methods: (1) evaluations conducted by the HAK Assessment Team, during the accreditation assessments of the relevant HCAB, and (2) through certification activities conducted by personnel certification bodies accredited by HAK according to OIC/SMIIC 34.</p>

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	<ul style="list-style-type: none"> • For those who will be appointed as Islamic Affairs Experts in the tourism industry: OIC/SMIIC 1 OIC/SMIIC 4 OIC/SMIIC 6 OIC/SMIIC 9 • OIC/SMIIC 17 for those who will be appointed as Islamic Affairs Experts in transportation/warehousing/retail industry <p>2. Basic training on audit techniques based on ISO 19011 or any other national/international standard prepared for the same purpose.</p>		
Decision Makers	The conditions detailed in the “Auditors” section apply.	The conditions detailed in the “Auditors” section apply.	The conditions detailed in the “Auditors” section apply.